

Part of Safe Dig Services' fleet of vacuum excavation trucks.

THE SAFE CHOICE

With offices in Brisbane, Gladstone and Mackay, Safe Dig Services serves its clients – including the mining and rail sectors – throughout Brisbane, Gold Coast, Whitsundays, regional Queensland and New South Wales. The company has recently acquired new vacuum trucks, bringing the total in its fleet to 15, in addition to other construction and excavation machinery.

Safe Dig Services provides the Australian construction industry with end-to-end capabilities, including project management on a variety of developments. Safe Dig Services specialises in vacuum excavation and pipe management services, with specific experience in the rail infrastructure industry.

Safe Dig Services also offers service location as one of Queensland's only Telstra-accredited location providers, pipe jetting, culvert cleaning and other civil services.

Safe Dig Services is proud of its ability to not only service some of Australia's largest

companies, including Aurizon, CPB, Lendlease and Downer, but also provide friendly, personalised service for private landowners and residents.

HISTORY

Safe Dig Services was founded in 1994 by Managing Director Michael Vidler. The acquisition of the company's first truck coincided with Safe Dig Services participating in cable laying and trenching works for the telecommunications industry.

Since 1994, Safe Dig Services has emphasised the need for customer service, guided by leadership and training from the company's Directors. This has enabled a progression of steady growth, leading to Safe Dig Services attracting customers and solidifying the solid foundations of the company.

After years of experience in the telecommunications industry, Safe Dig Services recognised a niche in the general vacuum excavation industry and began to target the wider area, providing vacuum excavation to the construction, rail transport, plumbing and local government industries.

EXPANSION

In the last 18 months, Safe Dig Services has experienced a rapid growth. Mr Vidler is still at the helm of Safe Dig Services and is joined by his wife as a fellow Director; together they lead the day-to-day operations of the business.

Not only has Safe Dig Services recently opened a Gladstone depot to service Central Queensland, it has also purchased seven new vacuum trucks and further plant and equipment. Safe Dig Services has also upgraded much of its fleet and hired new staff for its existing locations in Brisbane and Mackay. With the addition of two 8,000 L vacuum trucks, Safe Dig Services' fleet now includes 15 vacuum trucks with capacities from 3,000 to 16,000 L, four high-pressure pipe jetting units, five 5 t excavators, remote control mini diggers, bobcat and excavator combos, and more.

With one of the most equipped trenchless excavation fleets in northeast Australia, Safe Dig Services has turned its attention to embracing safety and quality, hiring in-house mechanics, the continued development and modernisation of its fleet and undergoing strict quality audits to meet the company's zero harm safety goal.

In May 2018, the Safe Dig Services successfully completed an audit and was subsequently accredited as an Aurizon Level 3 contractor. The quality compliance level is awarded by Aurizon, allowing suppliers to conduct unsupervised works in the rail corridor and provides an ongoing contract of work. At the same time, Safe Dig Services was recognised for its efforts with a contractor of the month award that commended the company's dedication to zero harm procedures in the workplace.

PEOPLE POWER

As is the case with any successful company, Safe Dig Services' team is what it says sets it apart from the competition and are its greatest asset.

Safe Dig Services' trained operators have years of industry experience and on-the-job training. It is accredited in every aspect of work, holding police checks, appropriate medicals and inductions.

Safe Dig Services' utility professionals have an excellent service history and are fully insured, taking the responsibility off Safe Dig Services' clients.

PROJECT EXPERIENCE

Safe Dig Services has delivered a unique mix of projects and work for its clients throughout Queensland.

Comprehensive inductions have been completed in order to access high security locations such as the Port of Brisbane, Amberley Royal Australian Air Force (RAAF) Base and Queensland Correctional Facilities.

As part of the operations at the RAAF base, Safe Dig Services utilised vacuum excavation to assist with construction of the Battlefield Airlifter Project, in association with Lendlease. All operators received a police clearance and an on-site induction in order to work with the unique hazards of an airbase.

As part of its ongoing work for Aurizon, Safe Dig Services participated in its most extensive culvert cleaning operations. The work included the use of a 20 t excavator and Safe Dig Services' own remote control digger to remove built up debris in the Collinsville railway system.

Unfortunately, soon after completion, the town was smashed by Cyclone Debbie and Safe Dig Services were subsequently reengaged to participate in cyclone damage repair, requiring the company to restart the cleaning of the culverts. In addition, Safe Dig Services assisted the cyclone affected community by supporting locals as they found their feet.

The project had an emotional significance to the company, with many of Safe Dig Services' team local to the area and family and friends dealing with the effects of the cyclone and associated flooding.

Safe Dig Services' operation and processes are strongly informed by its commitment to its vision statement: 'Through our unfailing commitment to achieving the best results for our clients, we will be the supplier of choice of innovative, accurate, efficient and safety focused services, both big and small, in the civil construction industry. **T**

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